Application tor a Green Termite Bait Systems "Termiproc			Green Termite Bait Systems
Customer Details	Pest Control Company Details		PO Box 653
Name:	Name:		Mudgeeraba, QLD 4213
Address:	Address:		1800 6 12345
			Fax: 07 5569 2411
State: Postcode:	State: Postcode:	Travita Dail Contrar	TENESTED A greenpest@greenpest.com.au
Phone:	Phone:	Termite Bait Systems	TERMIPROOF greenpest@greenpest.com.au
Email:	Email:		TPW
This warranty is a carefully prepared, step by step program of Integrated Termite Management	below on a step-by-step basis for the warranty to take effect. Failure to implement the	rejected. Please take time to read and understand this warranty application in full, or seek	
(ITM) designed to greatly reduce the risk of your home being damaged by subterranean	required steps outlined below to the reasonable satisfaction of Green Termite Bait Systems	independent legal advice, before signing or committing yourself to undertaking the complete	· · · · · · · · · · · · · · · · · · ·
termites during the period of the warranty and MUST be strictly adhered to as provided	will increase the risk of termite attack and may lead to your warranty application being	ITM plan as outlined below.	(name) being the owner of the property located at
Step 1: Evaluation and Preliminary Inspection of the property. Minimum of 4 photos of	of the steps, the quote may not be available until a previous step is completed successfully.		(address)
the property, front back and sides must accompany this application. Quotes are now	Digital photos are also acceptable and can be emailed to greenpest@greenpest.com.au		do hereby declare that I have complied with all the steps outlined above and
provided to carry out the remaining steps outlined below. It should be noted that in some	Please note: More than one box can be ticked in this application form where applicable.	Evaluation Price (if any) \$	
Step 2: Installation of at least 50 Ec2c Termite Windows throughout home. Plus additional	Are the boundary fences timber? ☐ Yes ☐ No ☐ Not Applicable	A copy of the floor plan must be provided indicating the number of Ec2c Termite Windows	have followed the recommendations given me by
Ec2c Termite Windows in timbers at risk throughout the yard. Minimum 4 Ec2c Termite	Are there timber retaining walls?	that have been installed in each room.	(company name).
Windows per room. The Ec2c Termite Windows must be inspected by a licenced professional	Are there other external timbers that require Ec2c Windows?	Attached: ☐ Yes ☐ No	I have read and fully understood <b>both sides</b> of this warranty application form. I understand
at a minimum of 6 monthly intervals with a true copy of the inspection report provided to	☐ Yes ☐ No ☐ Not Applicable	If applicable, a copy of the site map must be provided outlining the locations and number	that the purpose of following the steps outlined in this warranty application is to genuinely minimise the risk of termite damage to my property. I confirm that I am unaware of any pre-
Green Termite Bait Systems with-in 30 days of each 6 monthly inspection.	Price to Install Ec2c Termite Windows throughout 'at risk' timbers in the yard:	of Ec2c Termite Windows throughout the yard.	existing termite damage with-in my property other than that which is mentioned with this
Price to Install in House: \$		Attached:  Yes  No  Not Applicable External Ec2c Termite Windows must be checked every month at the same time as the baits	application, and have not withheld any material information in making this application. I
Price to Inspect every six months: \$	\$	are checked.	understand that the warranty specifically excludes existing termite damage (known or unknown
Step 3: Full Inspection of Property for Termites, including any mention of any other timber	,	Report Attached: ☐ Yes ☐ No	at the time of application). The warranty is specifically limited to areas of proven new termite damage caused by (and accepted by Green Termite Bait Systems as caused by) any future
damage including damage from Borers and Fungi with written report. A true copy of the		Report Attached: □ Tes □ No	termite activity inside the property with-in the warranty period commencing from the date
report must be included with this warranty application.	Price for report \$		of acceptance by Green Termite Bait Systems. Repairs under warranty are limited to structural
Step 4 (a): Were active termites found? ☐ Yes ☐ No If No, Skip to step 5.	If Yes: Where exactly?	If in building, what is the treatment plan & products used?	damage only that can be shown to have arisen (and accepted by Green Termite Bait Systems as having arisen) from termite activity during the warranty period only.
Termite Species:	ii ios, whore exactly:	in in boliding, what is the freathern plan a products used:	as naving ansem from lemine activity abiling the warranty period only.
1			
	☐ In building ☐ In landscaping materials ☐ In outbuildings ☐ In trees, stumps		Customer to Sign Dated / /
	☐ Other:	Date termites treated: / / Price \$	I elect to pay \$300 for a 12 month warranty by:
Step 4 (b): Follow up for the termites in the building (suggest 4-6 weeks).	Treatment successful?  Yes  No	If No; What is the additional treatment required, and by what date?	☐ Credit Card ☐ Cash ☐ Cheque ☐ Other
Date follow up done: / /			Cheques and Money Orders should be made out to Green Termite Bait Systems.
		Date:/ Price \$	☐ Or I elect to pay \$25 per month for 12 months warranty by Credit Card Prices include GST.
Step 4 (c): 2nd Follow up. Date 2nd follow up done: / /	2nd Treatment successful? ☐ Yes ☐ No	If No, then a warranty cannot be granted. Please reapply for the warranty once the termite treatment inside the building is successful.	Please charge my ☐ Visa ☐ MasterCard ☐ American Express ☐ Diners
		5	
Step 4 (d): Have termite entry points been located?  ☐ Yes ☐ No ☐ Not Applicable	If not treated, why not?	If yes, how was it treated?	Credit Card No Exp:/
Were the entry points or the suspected entry points treated?			
☐ Yes ☐ No ☐ Not Applicable			I,(name)
Step 4 (e): Option 1 (High Risk Homes - Multiple Entry Points)	Step 4 (e): Option 2 (Single Entry Point)	Note: Partial treatments will only be accepted if Termidor is used. Photographs of partial	PCO licence number of
Has a full perimeter treatment zone been installed?	Has a partial treated zone been applied at the entry point(s) or suspected entry point(s)?	treatment or full perimeter treatment <b>in progress</b> must be provided. A photo of the	TCO licerice noninger
☐ Yes ☐ No ☐ Not Applicable	☐ Yes ☐ No ☐ Not Applicable	treatment notice in the meter box must be provided.	(company name)
Price \$	Price \$	Photos Attached: ☐ Yes ☐ No	do hereby declare that I have thoroughly carried out all the steps necessary to validate this warranty and that I or a representative from my company will continue to maintain an
Step 5(a): Is there existing termite damage?	Where specifically? (attach sheet if more space required)	Where possible, photos showing damage must be attached to this application.	integrated termite management program for this property as outlined on this application
☐ Yes ☐ None Sighted ☐ None Reported ☐ Previous Damage Reported		Photos attached? ☐ Yes ☐ No	for the next 12 months. I have <b>witnessed</b> the customer's signature and confirm that they
Invasive inspection required?		It not, why not?	have read and understood the full terms and conditions of this warranty application.
☐ Yes ☐ No Price \$	Invasive inspection results:		
			PCO to Sign Dated / /
Step 5(b): What other areas show potential for likely termite damage?	Reasons for suspicion	Note: Warranty does not cover pre-existing termite damage or areas where termite damage is suspected but cannot be fully ascertained without visual exposure of the timber structure	THIS SECTION TO BE COMPLETED BY GREEN TERMITE BAIT SYSTEMS
		in question.	Green Termite Bait Systems have checked the validity of this warranty and confirm that:
Price to treat \$			The warranty is approved subject to the further and ongoing terms of the warranty
Step 6: Was the roof void FULLY accessible for visual inspection?	Inaccessible areas of the roof are not covered by the warranty until such time as access is g	gined and photographs (from several angles) are provided to confirm that the area is free	contained herein.
☐ Yes ☐ No ☐ Not Applicable	of pre-existing termite activity or damage.		
	Photos attached: ☐ Yes ☐ No		
			Approval date: / / Approval Number:
Price \$	Full Access Not Available – Warranty excludes inaccessible timbers in roof void.		A confirmation letter will be sent by Green Termite Bait Systems.
Step 7: Was the sub-floor FULLY accessible for visual inspection?	☐ Full Access Not Available – Warranty excludes inaccessible timbers in roof void.  Inaccessible areas of the sub-floor are not covered by the warranty until such time as access	s is gained and photographs (from several angles) are provided to confirm that the area is	A confirmation letter will be sent by Green Termite Bait Systems.   The warranty is approved subject to the further and ongoing terms of the warranty
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Step 7:       Was the sub-floor FULLY accessible for visual inspection?         ☐ Yes       ☐ No       ☐ Not Applicable	☐ Full Access Not Available – Warranty excludes inaccessible timbers in roof void.  Inaccessible areas of the sub-floor are not covered by the warranty until such time as acces free of pre-existing termite activity or damage.  Photos attached: ☐ Yes ☐ No	s is gained and photographs (from several angles) are provided to confirm that the area is	A confirmation letter will be sent by Green Termite Bait Systems.  The warranty is approved subject to the further and ongoing terms of the warranty
Step 7:       Was the sub-floor FULLY accessible for visual inspection?         ☐ Yes       ☐ No       ☐ Not Applicable         Price \$	□ Full Access Not Available – Warranty excludes inaccessible timbers in roof void.  Inaccessible areas of the sub-floor are not covered by the warranty until such time as acces free of pre-existing termite activity or damage.  Photos attached: □ Yes □ No □ Full Access Not Available – Warranty excludes inaccessible timbers in sub-floor.		A confirmation letter will be sent by Green Termite Bait Systems.  The warranty is approved subject to the further and ongoing terms of the warranty
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Step 7: Was the sub-floor FULLY accessible for visual inspection?         ☐ Yes       ☐ Not Applicable         Price \$       Step 8: Installation of a Green Termite Bait System around the perimeter of the home.         Baits must be set at a maximum spacing of 3 metre intervals, except across driveways or other areas of concrete where core drilling is not practical. Baits should align with expansion	□ Full Access Not Available – Warranty excludes inaccessible timbers in roof void.  Inaccessible areas of the sub-floor are not covered by the warranty until such time as access free of pre-existing termite activity or damage.  Photos attached: □ Yes □ No □ Full Access Not Available – Warranty excludes inaccessible timbers in sub-floor.  How many Green Termite Baits to be installed?	A copy of the bait map showing the placement of all the baits after installation must accompany this Application.	A confirmation letter will be sent by Green Termite Bait Systems.  The warranty is approved subject to the further and ongoing terms of the warranty contained herein <b>and</b> upon completion of the following conditions:
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Step 7: Was the sub-floor FULLY accessible for visual inspection?  Yes  No Not Applicable  Price \$	□ Full Access Not Available – Warranty excludes inaccessible timbers in roof void.  Inaccessible areas of the sub-floor are not covered by the warranty until such time as acces free of pre-existing termite activity or damage. Photos attached: □ Yes □ No □ Full Access Not Available – Warranty excludes inaccessible timbers in sub-floor.  How many Green Termite Baits to be installed?	A copy of the bait map showing the placement of all the baits after installation must accompany this Application.  Bait map attached?	A confirmation letter will be sent by Green Termite Bait Systems.  The warranty is approved subject to the further and ongoing terms of the warranty contained herein and upon completion of the following conditions:  The warranty application is rejected. A refund of any money paid as per Condition 8 will be forwarded with a covering letter. (See over)  Authorised Signature:  Green Termite Bait Systems Company Stamp:
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Step 7: Was the sub-floor FULLY accessible for visual inspection?  Yes  No Not Applicable  Price \$  Step 8: Installation of a Green Termite Bait System around the perimeter of the home. Baits must be set at a maximum spacing of 3 metre intervals, except across driveways or other areas of concrete where core drilling is not practical. Baits should align with expansion joints and other cracks in concrete paths near downpipes and other drains, etc. Extra baits should be placed in wet areas or other areas deemed high risk.  Step 9: Are there any drainage problems? Yes No Areas of long term dampness must be rectified or if rectification is not practical then baits must be placed at a maximum spacing of 1.5m intervals  Step 10: Are there: Piles of timber Stacks of wood Firewood Railway sleepers Stumps Piers Fence posts Fence palings Pergola posts Decking, or other termite attractants or nesting materials in direct contact with the soil on the property with-in 50 meters of the home? Tick all that apply Other.	□ Full Access Not Available – Warranty excludes inaccessible timbers in roof void.  Inaccessible areas of the sub-floor are not covered by the warranty until such time as acces free of pre-existing termite activity or damage. Photos attached: □ Yes □ No □ Full Access Not Available – Warranty excludes inaccessible timbers in sub-floor.  How many Green Termite Baits to be installed?	A copy of the bait map showing the placement of all the baits after installation must accompany this Application.  Bait map attached?	A confirmation letter will be sent by Green Termite Bait Systems.  The warranty is approved subject to the further and ongoing terms of the warranty contained herein <b>and</b> upon completion of the following conditions:  The warranty application is rejected. A refund of any money paid as per Condition 8 will be forwarded with a covering letter. (See over)  Authorised Signature:  Green Termite Bait Systems Company Stamp:  Please sign and return <b>all three copies</b> of this document including payment, supporting paperwork and photocopies of receipts if applicable for processing to:  Green Termite Bait Systems PO Box 653 Mudgeeraba, QLD 4213.  After processing, one copy will be returned to the Home Owner; one copy will be sent to
Step 7: Was the sub-floor FULLY accessible for visual inspection?  Yes  No Not Applicable  Price \$	□ Full Access Not Available – Warranty excludes inaccessible timbers in roof void.  Inaccessible areas of the sub-floor are not covered by the warranty until such time as acces free of pre-existing termite activity or damage. Photos attached: □ Yes □ No □ Full Access Not Available – Warranty excludes inaccessible timbers in sub-floor.  How many Green Termite Baits to be installed?	A copy of the bait map showing the placement of all the baits after installation must accompany this Application.  Bait map attached?	A confirmation letter will be sent by Green Termite Bait Systems.  The warranty is approved subject to the further and ongoing terms of the warranty contained herein <b>and</b> upon completion of the following conditions:  The warranty application is rejected. A refund of any money paid as per Condition 8 will be forwarded with a covering letter. (See over)  Authorised Signature:  Green Termite Bait Systems Company Stamp:  Please sign and return <b>all three copies</b> of this document including payment, supporting paperwork and photocopies of receipts if applicable for processing to: Green Termite Bait Systems PO Box 653 Mudgeeraba, QLD 4213.

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- 1/ This Termiproof warranty application MUST be signed by the applicant and witnessed by the pest control technician listed in the right hand column on the front of the sheet.
- 2/ The applicant warrants and covenants in favour of Green Termite Bait Systems, that it has received, or has waived its right to receive, independent legal advice with respect to all matters contemplated by this application and warranty.
- 3/ The warranty covers unlimited 100% timber replacement and repairs to the building for areas specifically damaged by subterranean termites during the warranty period only. Repairs include timber replacement, plaster and tile replacement, paint and tiles and associated costs from a suitably licenced builder nominated by Green Termite Bait Systems.
- 4/ It is expressly acknowledged and agreed that the warranty only covers new damage that can be shown to be directly caused by subterranean termites, and accepted as so caused by Green Termite Bait Systems, after this Termiproof warranty application is approved and accepted by Green Termite Bait Systems.
- 5/ It is expressly acknowledged and agreed that the warranty does not cover any other damages of any nature whatsoever which may result from termite or other damage other than that specified in 4/ above.
- 6/ The warranty (if approved in accordance with the further terms of this application) is valid for a 12 month period commencing from the date of acceptance in writing by Green Termite Bait Systems and is only valid for claims made with-in the warranty period. The applicant acknowledges that additional work (at additional cost) may be required before this warranty application is accepted (at the discretion of Green Termite Bait Systems).
- 7/ The warranty is ONLY valid from the date of acceptance by Green Termite Bait Systems which will be confirmed in writing via an acceptance letter. Payment for the warranty or a deposit for the warranty does not mean the warranty is automatically accepted or valid. The date of acceptance may be subject to a waiting period of up to six (6) months in cases where there is existing termite activity within the structure covered by the warranty. There are no fees payable during the waiting period.
- 8/ Green Termite Bait Systems reserves the right in its sole discretion to decline a warranty application and refund all money paid towards the warranty. Any money spent or charges incurred on carrying out any of the steps required to make application for the warranty whether the warranty is accepted or not, are non-refundable.
- 9/ Green Termite Bait Systems reserves the right to cancel a warranty at any time if in its sole discretion it has reason to believe the warranty has been voided, or is voidable, and refund the balance of any monies paid.
- 10/ Green Termite Bait Systems reserves the right to refuse the renewal of a warranty for any reason whatsover.
- 11/ The warranty does not cover damage to outbuildings, sheds, stables, fences, retaining walls, outdoor furniture or any other timber outside of the home unless specifically included in the warranty and approved by Green Termite Bait Systems and confirmed in the letter of acceptance.

- 12/ If the warranty is on a monthly payment plan, then failure to pay for the warranty on time as provided for in that plan, will immediately void the warranty.
- 13/ Failure to comply with ongoing directions or recommendations from the pest control company that services your Green Termite Bait System and conducts your ITM program during the period of the warranty will automatically void the warranty.
- 14/ Loss or removal of a Green Termite Bait whether deliberate or not will void the warranty if the bait is not promptly replaced with-in one month of it been noted as missing.
- 15/ The Green Termite Bait System must be checked and recorded in writing as checked (see 17 below) and serviceable by a licenced professional on a monthly basis. Failure to check and maintain the Green Termite Bait System or allow access to check and maintain the Green Termite Bait System on a monthly basis will automatically void the warranty.
- 16/ The warranty does NOT cover DIY service of the baits or service of the baits by a non-licensed pest control operator.
- 17/ A service history book must be accurately filled out every month by the company that inspects the Green Termite Bait Systems. Green Termite Bait Systems reserves the right to ask to see the original copy of the Service History Book at any time, including random checks. If the book cannot be produced as and when requested or is not up-to-date then the warranty will be voided. Service History Books are available from Green Termite Bait Systems upon request.
- 18/ Failure to allow access inside the home to inspect the Ec2c Termite Windows on a minimum 6 monthly basis will automatically void the warranty.
- 19/ A true copy of the 6 monthly internal Ec2c Termite Windows inspection report must be provided to Green Termite Bait Systems with-in 30 days of the report being completed, otherwise the warranty will be automatically voided.
- 20/ Green Termite Bait Systems does not accept responsibility for the actions or inactions of independent companies that provide the services required to maintain this Termiproof warranty.
- 21/ The applicant must ensure that the terms and conditions of this Termiproof warranty are met at all times.
- 22/ In the event that the home is sold, the applicant must not assign or otherwise deal with the warranty unless approved in writing by Green Termite Bait Systems; such approval must not be unreasonably withheld provided the new owner agrees to be bound by the terms of this warranty.
- 3/ Green Termite Bait Systems will endeavour to settle any legitimate claims promptly and fairly. If for any reason Green Termite Bait Systems believe the claim to be incorrect, fraudulent, unfair or excessive, then the parties must negotiate in good faith to resolve the disputed claim within five (5) business days, failing which the parties agree that the disputed claim will proceed to independent mediation before a party is entitled to commence court proceedings.

- 24/ This warranty is governed by the law applicable in Queensland. Each party submits to the non-exclusive jurisdiction of the courts of Queensland.
- 25/ The applicant, its successors and permitted assigns releases and discharges Green Termite Bait Systems, its officers and employees (or any of them) from any and all any claims, suit, cause of action, loss, liability, demand, costs and expenses or payment which claim the applicant may have now or in the future in respect of the Green Bait Termite System and the ITM program not expressly covered by this warranty (when approved and valid).
- 26/ The applicant warrants in favour of Green Bait Termite Systems that the information provided in this application is true and correct, and that the applicant has not provided any false or misleading information, nor withheld any material information from Green Bait Termite Systems in making this application.

The ITM program outlined in this application and the following terms and conditions outlined are here to protect you, the customer, from subterranean termite damage to your property. They are also in place to protect Green Termite Bait Systems against falsified warranty applications and fraudulent claims, especially in cases where known termite damage has been deliberately concealed or information deliberately withheld.

It should be noted that termites never stop trying to gain entry to your home and although one or more colonies may be eliminated around your home, it doesn't stop new colonies establishing themselves in your area in the future. Our aim is to ensure that you understand the need for an ongoing, sensible, well planned ITM program and to make certain that all the procedures listed above are carried out professionally and in a timely manner. To reiterate and emphasise, ITM is an ongoing process requiring regular vigilance and maintenance. At all times you should follow the sound advice and directions suggested by your trusted termite professional.

Green Termite Bait Systems understand that the initial steps to qualify for a Termiproof warranty are rigorous and some may consider it too difficult or too expensive. However it should be kept in mind that all of the steps in an ITM program are considered by many in the pest control industry as "best practice" and these steps are designed to minimise the risk of termite damage to your home. Some of the steps will only need to be done once. For example, the installation of Ec2c Termite Windows will last for the life of the home and they will greatly assist all future termite inspections. After the initial investment to get your Termiproof warranty started, keeping it properly maintained from year to year is much easier and you can relax with 100% peace of mind knowing that your home is a fortress against termites. Regardless of whether you take up the Termiproof warranty or not, following all of the above steps or as many of the above steps as possible will greatly reduce the risk of termites entering your home and doing major structural

Although every effort will be made by the company servicing your Green Termite Bait System and Ec2c Termite Windows to carry out all inspections of the bait system and the Ec2c Termite Windows on schedule, Green Termite Bait Systems cannot be held responsible for the actions or inactions of independent pest control companies, therefore **the final onus is on the purchaser of this warranty to ensure that service schedules and inspections as outlined in this warranty are complied with.** We strongly recommend that you diarise the monthly, six monthly and annual inspections.

## **Integrated Termite Management Program**

Initial evaluation and preparation of basic quotations.

Installation of Ec2c Termite Windows.

Full termite, borer and fungal decay inspection and report on termite activity and existing timber damage – adjustment to initial quotes may be required.

Rectification of indirect termite problems – poor drainage, dripping taps, timber lying around, incorrect garden beds, etc.

Rectification of direct termite problems – 4 week and 6 monthly follow-ups to ensure the success of the treatment plan.

Installation of a Green Termite Bait System and the issue of a Termiproof warranty if desired.