



# Green Pest Control



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Wednesday, 4 February 2004.

Roy & Eunice Grenfell  
261 Morala Ave  
Runaway Bay 4216

Hello Again,

We're just dropping you a line as promised, to make sure that the work we recently carried out for you was done to your satisfaction. If there are any problems please don't hesitate to call us so we can remedy the matter. When you have a free moment, would you please complete the survey below and return it in the Post Free (no stamp needed) envelope enclosed. Thank you.

- Was your experience of our service to your satisfaction? ..... good
- How did you find us? Friend  who?..... Yellow Pages  Yellow Pages Online   Other Internet   
Newspaper .....  Other .....
- Why did you choose our Pest Services? Price! Monthly check!  
Simplistic Nonintrusive baits
- Is there anything we could do next time that would make it better or more valuable to you? .....  
will let you know
- For updates and promotions could we have your email address please? None

Because word of mouth is the best form of advertising, we would greatly appreciate being recommended to your friends and neighbours. Thank you! We'll send you a \$25 voucher for each referral resulting in work too!

We would also like to remind you that we carry out all types of pest control and we can help you with any other pests that might be bugging you. We're just a phone call away.

We'll send you a reminder letter when your baits are due for renewal. If you need us sooner, just remember our magnet on your refrigerator. You are a valued client, and we promise to always give you the best professional service possible, the latest in safe products, and a smile on the job! Our aim is simple... to keep your home pest free.

Best Regards,

Jerry Furnell.(Lic.2143)

For more pest advice and information visit [www.greenpest.com.au](http://www.greenpest.com.au)